DIPLOMA PLC

Half year results and COVID-19 update

Half year ended 31 March 2020



Consistently delivering value



Agenda

- O1 Overview and COVID-19 update
- **02** Financial results
- **03** Business review and strategy
- **04** Summary and outlook
- **05** Q&A

Half year results

Robust growth with good contribution from acquisitions

Constant currency revenue growth

+10%

Underlying revenue growth

+1%

Adjusted operating margin

17.6%

Adjusted EPS

+6%

Available liquidity

£66m

Another strong Diploma performance

COVID-19 impact

- Group revenue since H1 remains reasonably resilient, down ca. 16% in April vs. last year
 - > Underlying revenue fell by ca. 28%
 - > Strong contribution of ca. 11% from acquisitions
- Life Sciences seeing greatest impact but Healthcare revenues deferred not lost
- Resilience in Seals/Controls driven by diversity of end segment
- Most challenging end segment is Civil Aerospace (ca. 6% of Group)
- Lockdowns affecting industrial order levels across Seals/Controls
- Outlook remains uncertain but resilient business model

Resilient business model responding to COVID-19 challenges...

Resilient business model

- → Essential, value-add products and services
- Decentralised structure: accountable, agile leadership
- → Strong positions in attractive markets
- → **Well diversified** by customer and end market
- Critical to customer needs
- → Serving into **opex budgets** rather than capex
- Cash generative business, strong balance sheet

A strong foundation to manage the crisis...

COVID-19 response

GOVERNANCE

Policy and guidelines to support rapid local business responses

Aligned and agile decision-making with shared learnings

FINANCIAL MANAGEMENT

Frozen discretionary and capex spend; driving working capital improvements

Robust balance sheet and significant liquidity

WORKFORCE MANAGEMENT

Prioritising employee wellbeing and job preservation

Flexing working practices to manage our overheads

SOCIAL RESPONSE

Group-wide "Making a Difference" initiative launched

Colleagues, Customers, Communities focus

Financial Results

Financial Highlights

Robust performance, softened by COVID-19 pandemic

- Underlying revenue growth of 1%
- Adjusted operating margin broadly unchanged
- Strong free cash flow of £21.8m
- Net bank debt of £29.9m; 0.2x
 EBITDA
- ROATCE well ahead of threshold 20%

Revenue



£283.6m

2019: £260.4m

+9%

Adjusted operating profit



£49.9m

2019: £45.6m

+9%

Adjusted operating margin



17.6%

2019: 17.5%

+10bps

Free cash flow



£21.8m

2019: £14.0m

+56%

Net bank debt

£29.9m

0.2x EBITDA

ROATCE



22.0%

2019: 24.2%

Profit before tax

Half Year ended 31 March

	2020 £m	2019 £m	
Revenue	283.6	260.4	+9%
Adjusted operating profit	49.9	45.6	+9%
Adjusted operating margin (%)	17.6%	17.5%	
Interest expense	(1.5)	(0.1)	
Adjusted profit before tax	48.4	45.5	+6%
Profit on disposal of property	1.1	-	
Acquisition related charges	(7.7)	(5.5)	
Fair value remeasurements	(0.2)	0.1	
Statutory profit before tax	41.6	40.1	+4%
Group effective adjusted tax rate	24.0%	23.7%	+30bps
Adjusted earnings per share	32.3p	30.5p	+6%
Statutory earnings per share	27.4p	26.4p	+4%

Free cash flow

Half Year ended 31 March

	2020 £m	2019 £m	
Adjusted operating profit	49.9	45.6	
Depreciation	6.0	2.6	
Increase in working capital	(13.1)	(16.9)	
Previous CEO transition costs paid	-	(1.3)	
Pension and share schemes, net	0.2	0.1	
Operating cash flow, before acquisition expenses	43.0	30.1	+43%
Interest paid, net	(0.7)	(0.1)	
Tax paid	(13.1)	(9.6)	
Capital expenditure	(6.4)	(3.5)	
Proceeds from sale of property and investment	5.1	-	
Lease repayments	(3.6)	-	
EBT – share scheme funding	(2.5)	(2.9)	
Free cash flow	21.8	14.0	+56%
Cash conversion	60%	41%	

(Net bank debt)/cash funds

Half Year ended 31 March

	2020 £m	2019 £m	
Free cash flow	21.8	14.0	
Acquisition cash paid	(13.6)	(6.4)	
Deferred consideration paid		(1.1)	
Proceeds from borrowings, net	14.0	-	
Dividends paid	(23.4)	(20.5)	
	(1.2)	(14.0)	
Increase in bank borrowings	(14.0)	-	
Exchange and other adjustments	0.4	-	
(Net bank debt)/cash funds brought forward	(15.1)	36.0	
(Net bank debt) / cash funds	(29.9)	22.0	
Comprising:			
Cash funds	25.9	22.0	
Bank debt	(55.8)	-	

Liquidity

- Available liquidity of ca. £66m; cash funds at 31 March £25.9m
 + undrawn committed RCF £40m expires in June 2022
- Borrowings at 31 March include Term Loan of £35.8m repayable in July 2021; option to extend to July 2022
- Cash collected in April 2020 of ca. £55m; ca. 63% of outstanding receivables at 31 March
- Available liquidity at 30 April increased to ca. £74m
- Net bank debt:EBITDA at 0.2x against a covenant of 2x (excluding IFRS16 Lease liabilities)
- Eligibility confirmed to HM Treasury Covid Corporate Financing Facility

Strong liquidity position

Shareholders' funds

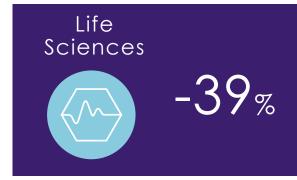
	31 March 2020 £m	30 September 2019 £m
Goodwill and acquisition intangible assets	254.6	251.1
Tangible and other intangible assets	31.1	29.4
Net working capital	113.8	96.6
Trading capital employed - reported	399.5	377.1
Working capital as % of revenue	17.6%	16.5%
ROATCE	22.0%	22.9%
Leases – right of use assets	33.0	-
Retirement benefit obligations	(17.9)	(17.8)
Acquisition liabilities	(16.1)	(11.3)
Net bank debt	(29.9)	(15.1)
Lease liabilities	(34.6)	-
Minority interests and deferred tax, net	(13.8)	(11.6)
Total shareholders' funds	320.2	321.3

Current trading

APRIL 2020 – UNDERLYING GROWTH RATES









GROUP UNDERLYING APRIL REVENUE: -28%

GROUP ACTUAL APRIL REVENUE: -16%

CONVERSION

Group drop through, after mitigating actions

25%

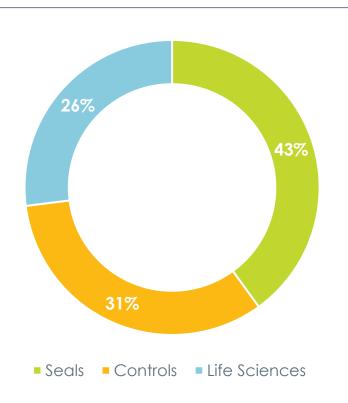
Business Review and Strategy

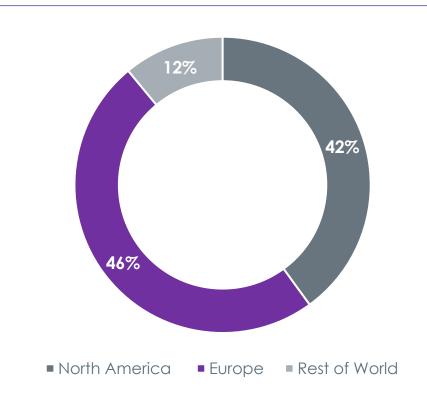
The Group

Well diversified by Sector and geography

Revenue by Sector

Revenue by geography*





*by destination

Strategy Overview

- Focussed on five core business model competencies for success at scale
- Talent development a priority, now embedded in local business management
- → Technology capability developing with care
- New facility in Louisville on track to be fully operational in calendar year
- Creating informal networks for sharing best practice
- → Five successful acquisitions in last 12 months and strengthening the pipeline
- → Sector strategies progressing well...

Good strategic progress in H1



Further progress despite softer industrial markets

Half year ended 31 March	2020	2019	
Revenue	£123.0m	£102.4m	+20%
Adjusted operating profit	£20.1m	£17.1m	+18%
Adjusted operating margin	16.3%	16.7%	-40bps

SECTOR PERFORMANCE

- Softer industrial markets driving broadly flat underlying revenues
- NA Aftermarket businesses strong
- Challenging industrial markets in North America and Europe impacted Industrial OFM
- Strong contribution from acquisitions

COVID-19 IMPACT

- Lockdown impacting Aftermarket
- Industrial OEM robust but later impact
- Diversity of end market supports resilience

STRATEGIC PROGRESS

- New facility in Louisville progressing well
- VSP Technologies trading ahead of expectations
- DMR integrating well into UK Seals



Controls

Resilient performance despite some market challenges

Half year ended 31 March	2020	2019	
Revenue	£88.2m	£86.9m	+1%
Adjusted operating profit	£15.8m	£15.5m	+2%
Adjusted operating margin	17.9%	17.8%	+10bps

SECTOR PERFORMANCE

- Underlying revenue flat with weaker industrial segment and lapping Brexit stocking affecting UK businesses
- Clarendon further penetration in Civil Aerospace
- Good progress in IS-Group European businesses

COVID-19 IMPACT

- Lower construction activity and lockdown impacting CCA
- Civil Aerospace issues severely impacting Clarendon business
- Diversity of end markets supports resilience in IS-Group

STRATEGIC PROGRESS

- Strengthened position in Germany with acquisition of CR Systems
- Integration of Cablecraft and FS Cables to create CCA
- Important progress in talent development and succession planning

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Strong H1 performance with exciting post-COVID-19 potential

Half year ended 31 March	2020	2019	
Revenue	£72.4m	£71.1m	+2%
Adjusted operating profit	£14.0m	£13.0m	+8%
Adjusted operating margin	19.3%	18.3%	+100bps

SECTOR PERFORMANCE

- Underlying revenue growth +2%
- Strong consumable revenues in Healthcare
- Capital revenues impacted as hospitals prepared for COVID-19 pandemic
- Strong contribution from Environmental businesses

COVID-19 IMPACT

- Cancellation of elective surgeries
- Delays in clinical testing programmes
- Monitoring return to surgery and associated supply chain management

STRATEGIC PROGRESS

- Product pipeline development
- New product roll-out in Canada
- Sphere Surgical performing well in Australian bariatrics segment

Summary and Outlook

- → Robust first half performance
- → Unprecedented uncertainty of COVID-19
- → Resilient business model; strong balance sheet and liquidity
- Decentralised model able to respond and adapt quickly to crises
- → Well prepared to return to delivering our strategy and performance objectives

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Q&A





Consistently delivering value

Appendix

DIPLOMA: CONSISTENTLY DELIVERING VALUE

Essential Products Essential Solutions Essential Values 1alne-ada **End Markets** Supply chain Operational Route to Commercial **Product** management excellence market discipline Value-add Talent Technology **Facility** Robust organic Sustainable Consistently Value enhancing Value \ominus (\rightarrow) strong cash flow growth high margins acquisitions creation

Value-add proposition

Essential Products



Opex budgets

Range of end markets

Essential Solutions





Added value services

Sustainable high margins

Essential Values





Accountable for performance execution

Empowered management teams

Growth and resilience





Healthcare

85% of revenues

Clinical diagnostics instrumentation, consumables and services supplied to hospital pathology and life sciences laboratories for the testing of blood, tissue and other samples.

Surgical medical devices and related consumables and services supplied to hospital operating rooms, GI/ Endoscopy suites and clinics.

Environmental

15% of revenues

Environmental analysers, containment enclosures and emission monitoring systems.



Primary growth drivers

Public and private healthcare spending Population ageing and increasing life expectancy

Health and Safety and Environmental Regulation



North America Aftermarket and Industrial OEM

49% of revenues

Next day delivery of seals for the repair of heavy mobile machinery; and the supply of sealing products to manufacturers of specialised industrial equipment.

International

35% of revenues

Sealing products and filters supplied outside North America to Aftermarket and Industrial OEM customers as well as to MRO operations.

North America MRO

16% of revenues

Supplier of high quality gaskets and fluid sealing products and customized solutions to the industrial MRO markets

Primary growth drivers

General economic growth

Activity and spending levels in Heavy Construction and Infrastructure

Growth in industrial production

MRO expenditure in Mining and Process industries

Supplies fluid sealing products to high cost failure applications





Interconnect

62% of revenues

Wiring, cable, harness components and cable accessories used in specialised technical applications in Aerospace, Defence, Motorsport, Energy, Medical, Rail and Industrial.

Specialty Fasteners

23% of revenues

Specialty aerospace-quality fasteners supplied to Civil Aerospace, Motorsport, Industrial and Defence markets.

Fluid controls

15% of revenues

Temperature, pressure and fluid control products used in Food, Beverage and Catering industries.



General growth in the industrial economy

Activity and spending levels in Aerospace, Defence, Motorsport, Energy, Medical and Rail

Equipment installation and maintenance in Food, Beverage and Catering



Financial KPIs

Five year trends

	2019	2018	2017	2016	2015
Revenue	£544.7m	£485.1m	£451.9m	£382.6m	£333.8m
Total growth	+12%	+7%	+18%	+15%	+9%
Underlying growth	+5%	+7%	+7%	+3%	+1%
Adjusted operating margin	17.8%	17.5%	17.3%	17.2%	18.1%
Working capital (% revenues)	16.5%	15.1%	15.0%	16.6%	17.0%
Free cash flow	£56.5m	£60.5m	£55.7m	£59.0m	£40.3m
Free cash conversion (%)	78%	95%	99%	124%	93%
ROATCE	22.9%	24.5%	24.0%	21.1%	23.9%

Average over five years:

CAGR revenue growth

12% p.a.

Adjusted operating margin

18%

ROATCE

23%

Free cash flow conversion

98%

Making a difference

Our social response is built around three key stakeholder groups:

Colleagues

Our priority is the health, safety & wellbeing of our colleagues

- Additional safety policies and working practices
- Employee Assistance Programmes
- 20% reduction in base salary and fees for Board and Executive Team

Customers

We continue to support our customers & suppliers

- All Diploma businesses are open and operational
- Actively managing levels of inventory and supply
- Supplying COVID-19 critical products, including PPE and parts for ventilators

Communities

Make a difference in our local communities

- 10,000 N-95 face shields donated
- 12,000 meals donated
- PPE given to local hospitals and care homes
- Many more initiatives across the businesses

DIPLOMA PLC

Johnny Thomson
Chief Executive Officer

Nigel P LingwoodGroup Finance Director

Tel: +44 (0) 20 7549 5700 Email: investors@diplomaplc.com Web: www.diplomaplc.com

12 Charterhouse Square London EC1M 6AX

Tulchan Communications

Martin Robinson Olivia Peters Guy Bates

Tel: +44 (0) 20 7353 4200

Email: diploma@tulchangroup.com



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