DIPLOMA PLC

Full year results and strategy update

Year ended 30 September 2019



Consistently delivering value



Agenda

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- Financial results
- Business review and outlook
- Strategy update
- Q&A

Full year results

Strong growth and margin progression

Revenue growth

+12%

Underlying revenue growth

+5%

Adjusted operating margin

+30bps

Adjusted EPS

+14%

Dividend per share

+14%

Another strong Diploma performance

Financial Results

Financial Highlights

Another good performance

- Robust underlying revenue growth of 5%
- Improvement in adjusted operating margin of 30bps
- Strong free cash flow of £56.5m
- Record investment of £78.3m in acquisitions
- ROATCE well ahead of threshold 20%

Revenue



£544.7m

2018: £485.1m

+12%

Adjusted operating profit



£97.2m

2018: £84.9m

+14%

Adjusted operating margin



Free cash flow



£56.5m

2018: £60.5m

-7%

2018: 17.5%

17.8%

+30bps

Acquisition spend



£78.3m

2018: £20.4m

ROATCE

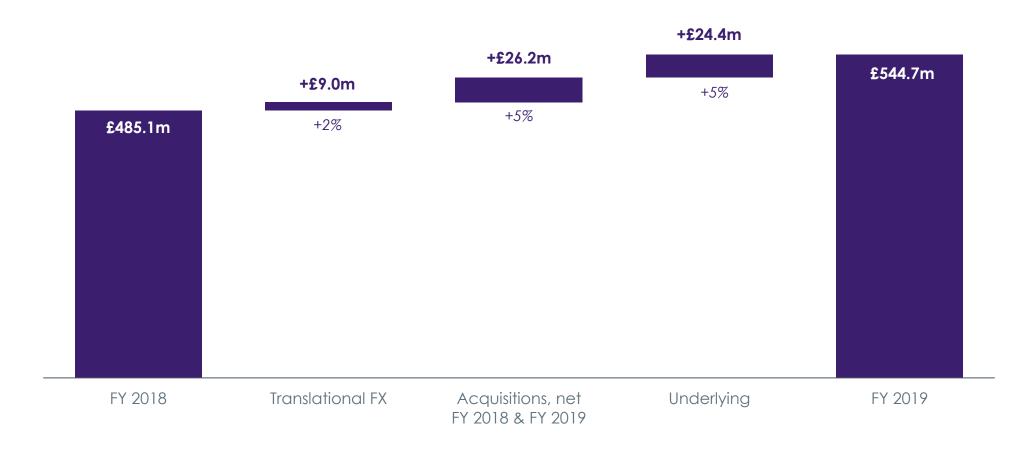


22.9%

2018: 24.5%

Revenue Bridge FY 2019

Robust underlying growth of 5%



Profit before tax

	2019 £m	2018 £m	
Revenue	544.7	485.1	+12%
Adjusted operating profit	97.2	84.9	+14%
Adjusted operating margin (%)	17.8%	17.5%	
Interest expense	(0.7)	(0.1)	
Adjusted profit before tax	96.5	84.8	+14%
Previous CEO transition costs	-	(2.1)	
Acquisition related charges	(13.1)	(9.6)	
Fair value remeasurements	0.1	(0.4)	
Statutory profit before tax	83.5	72.7	+15%
Group effective adjusted tax rate	24.0%	23.9%	+10bps
Adjusted earnings per share	64.3p	56.4p	+14%
Statutory earnings per share	54.7p	47.5p	+15%

Free cash flow

	2019 £m	2018 £m	
Adjusted operating profit	97.2	84.9	
Depreciation	5.4	4.8	
Increase in working capital	(9.4)	(5.1)	
Previous CEO transition costs paid	(1.3)	(0.8)	
Pension and share schemes, net	0.4	0.5	
Operating cash flow, before acquisition expenses	92.3	84.3	+9%
Interest paid, net	(0.1)	-	
Tax paid	(21.9)	(19.0)	
Capital expenditure	(10.9)	(6.6)	
Proceeds from sale of business		4.0	
EBT – share scheme funding	(2.9)	(2.2)	
Free cash flow	56.5	60.5	-7%
Cash conversion	78%	95%	

Net (debt)/cash

	2019 £m	2018 £m	
Free cash flow	56.5	60.5	
Acquisition cash paid	(77.2)	(20.1)	
Deferred consideration	(1.1)	(0.3)	
Dividends	(30.1)	(27.0)	
	(51.9)	13.1	
Net cash brought forward	36.0	22.3	
Exchange and other adjustments	0.8	0.6	
Net (debt) / cash funds	(15.1)	36.0	
Comprising:			
Cash balances	27.0	36.0	
Borrowings	(42.1)	-	

Acquisitions

Pipeline healthy but remains competitive

Acquisitions are an integral part of the Group's strategy

- £78.3m* spent on acquisitions during the year
- Newly acquired businesses broaden products and services supplied
- Pipeline healthy, but remains competitive and we remain disciplined

Acquisition spend*	£78.3m
SP VSP Technologies	£57.2m
Gremtek	£6.9m
Sphere	£6.6m
DMR Seals	£6.5m

^{*} Includes deferred consideration paid during the year of £1.1m

Shareholders' funds

	2019 £m	2018 £m
Tangible and other intangible assets	29.4	25.5
Goodwill and acquisition intangible assets	251.1	182.1
Net working capital	96.6	75.2
Trading capital employed - reported	377.1	282.8
Working capital (% of revenue)	16.5%	15.1%
ROATCE	22.9%	24.5%
Retirement benefit obligations	(17.8)	(10.5)
Acquisition liabilities	(11.3)	(5.6)
Net (debt)/cash funds	(15.1)	36.0
Minority interests and deferred tax, net	(11.6)	(11.5)
Total shareholders' equity	321.3	291.2

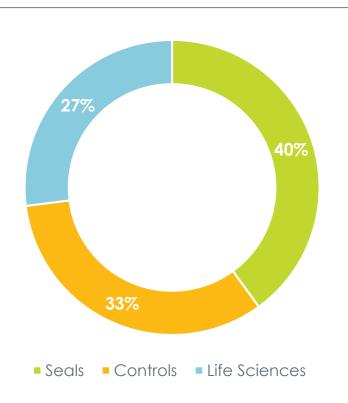
Business Review

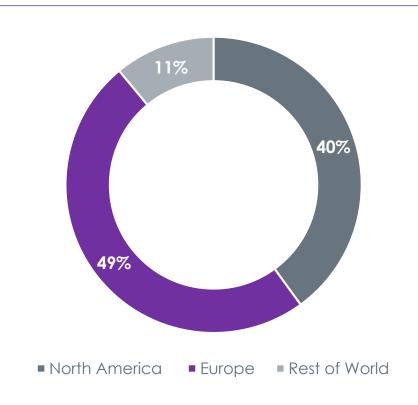
The Group

Well diversified by Sector and geography

Revenue by Sector

Revenue by geography*





*by destination



North America Aftermarket

30% of revenues

Next day delivery of seals, sealing products and cylinder components for the repair of heavy mobile machinery.

US MRO

4% of revenues

High quality gaskets and fluid sealing products to end users with critical services in high cost failure applications

US Industrial OEM

27% of revenues

Sealing products, custom moulded and machined parts supplied to manufacturers of specialised industrial equipment.

International

39% of revenues

Sealing products and filters supplied outside North America to Aftermarket and Industrial OEM customers as well as to MRO operations.



Primary growth drivers

General economic growth

Activity and spending levels in Heavy Construction and Infrastructure

Growth in industrial production

MRO expenditure in Mining and process industries

Capital expansion projects at major customers



Seals

Further progress despite softer industrial markets

- Underlying Sector revenue growth of 1%
- Solid growth from International seals and US Aftermarket
- US Industrial OEM revenues weakened by ERP implementation issues
- Good opening contribution from VSP Technologies acquired in July 2019
- Acquisition of DMR Seals in the UK
- Margin solid and unchanged at 17.3%

Full year ended 30 September	2019	2018	
Revenue	£220.6m	£208.0m	+6%
Adjusted operating profit	£38.1m	£36.0m	+6%
Adjusted operating margin	17.3%	17.3%	-





Interconnect

63% of revenues

Wiring, cable, harness components and cable accessories used in specialised technical applications in Aerospace, Defence, Motorsport, Energy, Medical, Rail and Industrial.

Specialty Fastners

21% of revenues

Specialty aerospace-quality fasteners supplied to Civil Aerospace, Motorsport, Industrial and Defence markets.

Fluid controls

16% of revenues

Temperature, pressure and fluid control products used in Food, Beverage and Catering industries.



General growth in the industrial economy

Activity and spending levels in Aerospace, Defence, Motorsport, Energy, Medical and Rail

Equipment installation and maintenance in Food, Beverage and Catering





Controls

Strong performance in positive end markets

- Underlying Sector revenue growth of 9%
- Another excellent year for Specialty Fasteners
- Good contribution from Interconnect, especially in Continental Europe

- Acquisitions of Gremtek (Interconnect France) and FS Cables (CCA)
- Margins +10bps benefiting from operational leverage

Full year ended 30 September	2019	2018	
Revenue	£178.3m	£142.4m	+25%
Adjusted operating profit	£31.6m	£25.0m	+26%
Adjusted operating margin	17.7%	17.6%	+10bps





Healthcare

85% of revenues

Clinical diagnostics instrumentation, consumables and services supplied to hospital pathology and life sciences laboratories for the testing of blood, tissue and other samples.

Surgical medical devices and related consumables and services supplied to hospital operating rooms, GI/ Endoscopy suites and clinics.

Environmental

15% of revenues

Environmental analysers, containment enclosures and emission monitoring systems.



Primary growth drivers

Public and private healthcare spending Population ageing and increasing life expectancy

Health and Safety and Environmental Regulation



Life Sciences

Strong trading and operating leverage

- Underlying Sector revenue growth of 7%
- Good performance across Healthcare and Environmental businesses
- Expanded product lines benefiting performance in Canada

- Acquisition of Sphere in bariatrics (obesity) in Australia
- Very strong margin progression +120bps from leverage and cost control

Full year ended 30 September	2019	2018	
Revenue	£145.8m	£134.7m	+8%
Adjusted operating profit	£27.5m	£23.9m	+15%
Adjusted operating margin	18.9%	17.7%	+120bps



Summary and Outlook

- → Another strong set of results
- → Uncertain political and economic environment
- → Resilient and successful business model
- → Optimistic about acquisition pipeline
- → Full year expectations positive and unchanged

DIPLOMA PLC

Focus for Growth

Strategy update







Building on strong foundations

- Niche value-add distribution
- People: passionate, accountable, customer-centric
- Strong positions in attractive markets
- Resilient business model
- Successful acquisition history
- Strong financial performance and balance sheet

Focus on developing our strengths

Significant growth opportunity

- Strong positions in key local markets
- Underpenetrated in biggest developed economies
- Further penetration with existing product portfolio
- Adjacent product opportunities
- Broadening end segment representation
- Acquisition opportunities in largely fragmented markets

Ambition: double-digit growth

Large market potential

Global Gaskets

S40bn

General Surgery

\$22bn

In Vitro
Diagnostics

\$52bn

Specialty Fasteners

\$6.5br

Global \$1.8bm

Value-add proposition

Essential Products

Critical to customers needs

Opex budgets

Range of end markets

Growth and resilience

Essential Solutions

Responsive customer service



Deep technica support



Added value services



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Sustainable high margins

Essential Values

Decentralised model

Customer-orientated

Accountable for performance execution



Empowered management teams

Our markets are evolving...

Competition

Disruption

TREND

OUR APPROACH

increasing

Talent brain-drain

Impact of technology

 Productivity from automation Geopolitical uncertainty



1. Strengthen our Core Competencies to further differentiate

2. Develop our Organisational Capability

Prioritisation of talent agenda as enabler of success

Incremental technology and facility development to support scale / complexity 3. Focus our Growth on core

markets / products to drive strong growth (with lower risk)



Our Group is evolving...

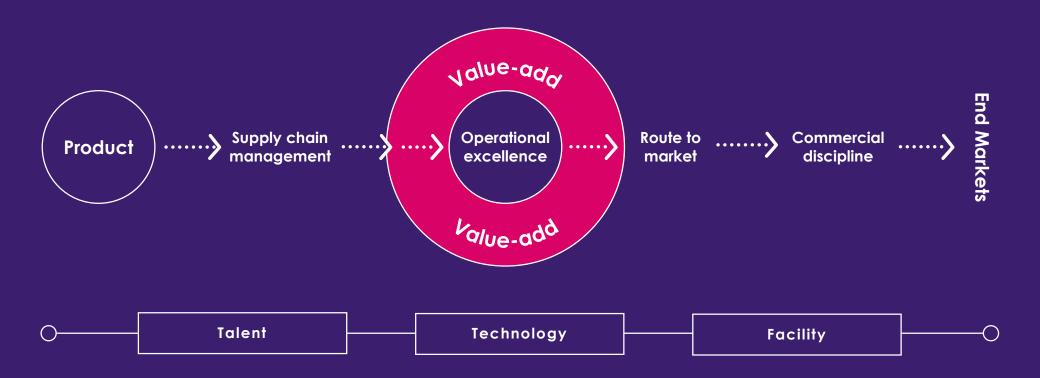


Our approach will be....



Focus on core to sustain success

1. Strengthen our Core Competencies



2. Develop our Organisational Capability

Talent

- Organisational design to enable agility, alignment & accountability
- Developing our talent for scale
- Optimise performance with colleague engagement

= Managing successfully at scale

Technology

- Priorities: ERP, facility management, sales channels
- Incremental development as businesses scale
- Secure infrastructure, structured implementations
 - Unlocking operational potential

Facility

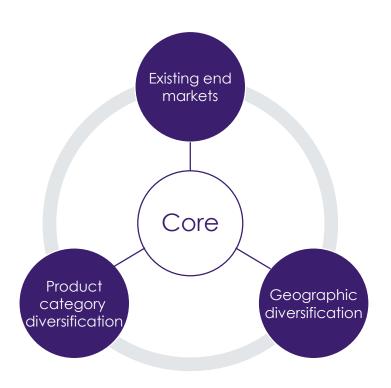
- Facility/inventory management processes
- Machining and automation
- Optimised distribution footprint

Operational effectivenessfor quality and efficiency

Capability to execute Core Competencies at scale



3. Focus our Growth



Ambition: double-digit growth

Structural trends in our Sectors

Under-penetrated in large core markets

Pragmatically taking advantage of scale

Highly fragmented markets with acquisition opportunities

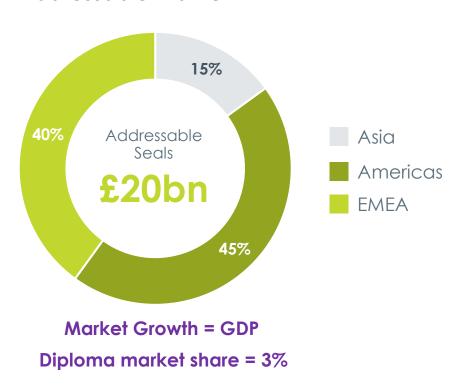
Significant adjacent product opportunity

All Sectors have potential for attractive returns

Seals



Addressable market



- Structural growth opportunities
- Further North America penetration
 - Louisville facility: broader US Aftermarket reach
 - Aftermarket scale advantages
- Focus on core developed international economies
- Product adjacencies open new markets
 - Gaskets (VSP)
- Scaling opportunities
 - US Industrial OEM

Significant growth opportunities

Controls



- Underpenetrated European market
 - Foothold for Interconnect in France (Gremtek)
 - Developing Interconnect Germany (Sommer)
- Longer term: open US market
- Significant product adjacencies
- Scaling opportunities
 - Now 4 principle business units: ISG, Fasteners, CCA, Fluid Controls

Interconnect	addressable market
Europe	Market Share

\$1.3bn 7%

Cabling addressable market

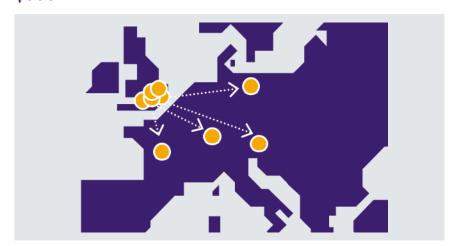
Europe Market Share

\$800m 4%

Specialty fastener addressable market

Europe Market Share

\$650m 8%

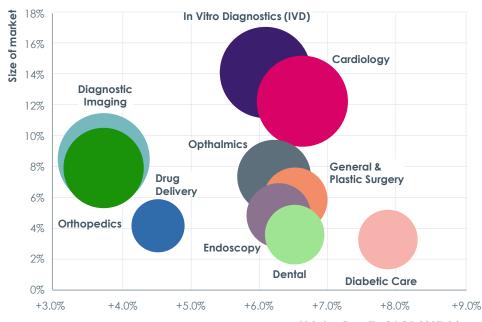


Growth potential in Europe and adjacent products

Life Sciences



Top 10 Device Areas



% Sales Growth: CAGR 2017-24

Source: Evaluate, September 2018

Note: Size of Bubble = WW Sales in 2024

- High growth budget segments
 - Diagnostics, preventative, speciality surgical
 - Niche, innovative, technology based solutions beyond mass market
- Focus on distributor model markets
- Complementary products in core markets
- Product life cycle management
- Scaling opportunity

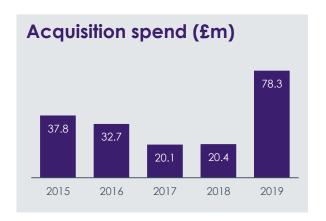
Acquisitions

Market

- Fragmented markets
- Adjacent product range
- Industrial cycle creates opportunity

Key target attributes

- Value-add servicing component
- Organic growth potential
- Capable and established management teams



Proactive pipeline

- Core developed markets
- Market mapping and targeting
- Right resourcing model

Financials

- Disciplined bolt-on strategy
- Net debt/EBITDA <2x
- Valuation criteria:
 20%+ ROATCE



Environmental, Social, Governance (ESG)







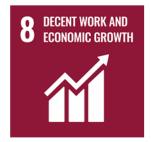
























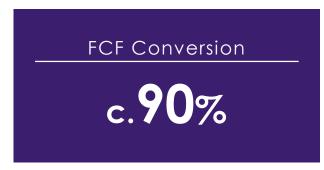




Financial model







Net Debt / EBITDA

< 2x

2x adj EPS

20% +

Consistent compounding value creation

Consistently delivering value

- Retain high quality, resilient fundamentals of the business model
- Focus on our core competencies
- → Focused organisational development
- → Focused growth strategy
- Considerable growth runway at sustainably high margins

Consistent and sustainable shareholder value creation

Appendix

DIPLOMA: CONSISTENTLY DELIVERING VALUE

Essential Products Essential Solutions Essential Values 1alne-ada **End Markets** Supply chain Operational Commercial Route to **Product** management excellence market discipline Value-add Talent Technology **Facility** Robust organic Sustainable Consistently Value enhancing Value \ominus (\rightarrow) strong cash flow growth high margins acquisitions creation

Financial KPIs

Five year trends

	2019	2018	2017	2016	2015
Revenue	£544.7m	£485.1m	£451.9m	£382.6m	£333.8m
Total growth	+12%	+7%	+18%	+15%	+9%
Underlying growth	+5%	+7%	+7%	+3%	+1%
Adjusted operating margin	17.8%	17.5%	17.3%	17.2%	18.1%
Working capital (% revenues)	16.5%	15.1%	15.0%	16.6%	17.0%
Free cash flow	£56.5m	£60.5m	£55.7m	£59.0m	£40.3m
Free cash conversion (%)	78%	95%	99%	124%	93%
ROATCE	22.9%	24.5%	24.0%	21.1%	23.9%

Average over five years:

CAGR revenue growth

12% p.a.

Adjusted operating margin

18%

ROATCE

23%

Free cash flow conversion

98%

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Consistently delivering value